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PATENT APPLICATION
DOCKET NO. 10991149-2

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GROUP 3600

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S): Qiming Chen, et al.
SERIAL NO.: 09/464,311 GROUP ART UNIT: 3623
FILED: 12/15/1999 EXAMINER: A.K. Robinson Boyce
SUBJECT: "Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns"

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SIR:

Amendment E

In response to the Final Office Action dated September 3, 2003, please amended the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.

Serial No.: 09/464,311
Case No. 10991149-2
Amendment E